Chase Agency, Inc.

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**To:** Requestors of Condominium Certificates of Insurance

**From:** Chase E. Booms, II

**Re**: Retrieving Condominium Certificates of Insurance

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To better serve our clients, you can now obtain condominium certificates of insurance by using the online delivery service from **www.eoidirect.com**.

**EOI Direct** provides state-of-the-art, round-the-clock, online access to insurance information for lenders, mortgage brokers, closing agents, homeowners and realtors in need of Master Policy data for community associations.

To request a certificate of insurance or to view the policy coverage listed on a particular certificate, please visit **www.eoidirect.com**. If you are a first-time user, follow the links to register and write down your User ID and Password so you can log in to your account when prompted. *A delivery charge may apply for* mortgagee clause additions*, however there is no cost to register for access to the website.*

Once you have logged on to your account, click on "Evidence of Insurance" to search and access the association policy information you are seeking. EOI Direct's customer service department is available from 6AM to 5PM (Pacific Time) Monday through Friday to provide additional assistance toll-free at 877-456-3643.

**EOI Direct** is an internet utility developed to simplify the process of delivering property insurance certificates. **EOI Direct** delivers valuable insurance information in minutes instead of days or weeks.

Please share this important notice with those parties that regularly request condominium certificates of insurance from our agency.